

The 'Arches'

Spa Glen,

Mallow

Co. Cork

Dated: 05/01/09

From John Buckley re: Property Assess Loss Assessors

For over 6 months I have had a problem with leaks in my bathroom. In November the issue was made worse as the bathroom wall which was already saturated began to seep through to one of our bedrooms. The bedroom wall was very wet and the paint was beginning to peel away. My son-in-law Paul (Brugger, CityLocal Cork) saw the problem and immediately asked me whether I had got my home insurers involved. I had no idea that a problem such as damp would be covered by my policy and I was very reluctant to contact them. He then explained that I could get an independent survey carried out that would be able to tell me whether my problem in the bathroom would be a viable claim. The best part was they worked on the policy of a no win no fee basis. Paul gave me the number of Property Assess and within 3 days one of the team had arranged to visit my house. I was amazed when I learned that I was completely within my rights to put a claim in for the refurbishment costs. Property Assess were extremely efficient and professional and I have since referred them to other home owners in Cork.

John Buckley

